

# NEVADA STATE BOARD OF OSTEOPATHIC MEDICINE NEWSLETTER

Nevada State Board of Osteopathic Medicine, 2275 Corporate Circle, Suite 210, Henderson, NV 89074

Spring 2024 Volume 27

## INSIDE THIS ISSUE

### NEW LICENSE DATABASE SYSTEM LICENSEES' DUTIES/OBLIGATIONS TO REPORT BOARD CHANGES INSTRUCTIONS FOR USE OF NEW LICENSEE PORTAL



#### ***BOARD'S NEW LICENSE DATABASE SYSTEM IS ACTIVE***

The Board's new Thentia license database system's Application portal and Licensee portal have been active since late last year. Thentia is a company used by many licensing boards in Nevada and throughout the country. The goal of the new system is to implement a more user-friendly interface for licensees, staff, the Board and the public.

Several features of the new licensing system include the following: 1) licensees will create and manage their own accounts (including initial applications and renewals); 2) pay all fees on the website; and, 3) facilitate staff administrative tasks, such as running reports and managing complaints and other documents.

**NOTE:** Be advised that licensees are now required to upload and manage CME certificates every year prior to the end of each renewal year and licensees will be able to track credits!!!! Also, for your reference, instructions for use of the new Licensee portal are attached to the end of this Newsletter.

#### **Important License Renewal Note!**

In September-October 2024, the Board will begin emailing license renewal notices to all licensees. **NOTE that the email will be sent from [noreply@thentiacloud.com](mailto:noreply@thentiacloud.com) so please be sure to add this email address to your contacts or safe senders list to ensure that it does not get filtered into your spam or junk folder.**

It is critically important for ALL licensees to keep the Board updated with their current email addresses in order to receive important information, such as license renewal notices, from the Board. Failure to do so may result in the imposition of late payment fees.

In the event you need to update your official email address with the Board, or if you do not have an email address, you should immediately contact either Nikki Montano or Carrie Klein by calling the Board office at 702-732-2147. You may also update your official email address by accessing your file through the Licensee portal.

#### **NSBOM BOARD MEMBERS**

Carla Perlotto, Ph.D.  
*President*

Andrea Weed, D.O.  
*Vice President*

Swadeep Nigam, MSc, MBA  
*Secretary/Treasurer*

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Nasim McDermott, D.O.

#### **■STAFF**

Frank DiMaggio  
*Executive Director*

Clayton Bailey  
*Complaint Specialist/Investigator*

Nikki Montano  
*Licensing Specialist*

Carrie Klein  
*Administrative/Licensing Assistant*

#### **BOARD CHANGES!**

**Board:**  
**Billie Casse, D.O.**, was appointed by Governor Lombardo to the Board on March 1, 2024. We extend a hearty welcome to Dr. Casse.

**Mission:** The Nevada State Board of Osteopathic Medicine's mission is to protect and safeguard the public by licensing and disciplining well-educated and competent Doctors of Osteopathy and Physician Assistants.

**INTERSTATE MEDICAL LICENSURE  
COMPACT (IMLC) CURRENT LIST-**

- NEVADA
- ALABAMA
- ARIZONA
- COLORADO
- CONNECTICUT
- DELAWARE
- DISTRICT OF COLUMBIA
- FLORIDA
- GEORGIA
- U.S. Territory of GUAM
- HAWAII
- IDAHO
- ILLINOIS
- INDIANA
- IOWA
- KANSAS
- KENTUCKY
- LOUISIANA
- MAINE
- MARYLAND
- MICHIGAN
- MINNESOTA
- MISSISSIPPI
- MISSOURI
- MONTANA
- NEBRASKA
- NEW HAMPSHIRE
- NEW JERSEY
- NORTH DAKOTA
- OHIO
- OKLAHOMA
- PENNSYLVANIA
- RHODE ISLAND
- SOUTH DAKOTA
- TENNESSEE
- TEXAS
- UTAH
- VERMONT
- WASHINGTON
- WEST VIRGINIA
- WISCONSIN
- WYOMING

**UPCOMING  
BOARD MEETINGS**

- May 14, 2024
- June 11, 2024
- July 9, 2024
- September 10, 2024
- October 8, 2024
- November 12, 2024
- December 10, 2024

**License Application Numbers**

**July – December 2023\***

- DO - 120
- PA - 43
- Residents – 4
- Other Special - 0
- Compact (IMLC) - 69
- Total Active – 3377

\*Statistics since transitioning to Thentia

**Enforcement Stats: July – Dec. 2023**

- Complaints - 113
- Settlement Agreements - 0
- Letters of Caution Issued - 16
- Complaints Closed - 39
- Fulfilled (Completed) Agreements - 0

**Complaint Types\*: July – Dec. 2023**

- Medical Malpractice – 18
- Prescribing – 6
- Standard of Care – 51
- Unprofessional Conduct General – 32
  - Medical Records – 0
  - Death Certificate Signing – 2
  - Terminating a patient - 0
- Non – Reporting – 0
- Other – 4

\*Some types of complaints overlap

**Licenses’ Duty to Report Misconduct to the Board**

As a licensee of the Nevada Board of Osteopathic Medicine (“the Board”), you have a statutory and legal duty to report misconduct. You are obligated to report violations of laws and regulations to the Board. See, NRS Section 633.511(1)(p).

Examples of misconduct may include, but are not limited to, sexual misconduct, impairment, practice below the standard of care, and improper prescribing of controlled substances. If you suspect or have observed inappropriate behavior by a colleague or other healthcare professional, you should file a complaint with the Board. If you believe a crime has been committed, you should also contact the proper law enforcement agency.

Licenses should not assume that by informing their supervisor their duty to report is fulfilled. You can file a complaint directly with the Board online at <https://bom.nv.gov>; then click the “Discipline” tab; then click the “Enforcement” tab; and then click “Filing a Complaint”. Knowing a colleague is violating laws or regulations and not reporting this to the Board not only puts patients at risk but also puts your license to practice in jeopardy.

For more info go to:

<http://nsbom.org/LicensingPublic/licensurecompact.jsp>;

To apply for an IMLC medical license (DOs only):

<http://www.imlcc.org/>

***Closing your practice or discharging a patient?***

The statutes/regulations require practitioners to notify the Board in writing 30 days before closing or changing a practice. See NRS 633.291; NAC 633.260(1)(2) for full details.

**NOTE:** Practitioners must notify patients of any practice changes (addresses or closings) per NRS 633.511.1(n) and NAC 633.070.

**Licenses’ Obligation to Complete Death Certificates**

The person who is required to certify the cause of death shall complete the portions of the death certificate pertaining to the cause of death and the certification of death within forty-eight (48) hours after being assigned as the certifier. Any death certificate rejected for not containing a certification of cause of death, lack of information or lack of certifier signature must be completed by the certifier within twenty-four (24) hours after such rejection. Please review NAC 440.160 for more information. A licensee’s failure to timely submit the required death certificate information may be grounds for discipline. See, NRS 633.131(1)(p) and NAC 633.350(1)(d).

**Licenses’ Duty to Report Criminal Action**

Failure of a licensee to report to the Board in writing, within thirty (30) days, any criminal action taken or conviction obtained against the licensee, other than a minor traffic violation, in this State or any other state or by the Federal Government, a branch of the Armed Forces of the United States or any local or federal jurisdiction of a foreign country is grounds for the Board to initiate disciplinary action against the licensee. See, NRS 633.511(1)(q).

###

## **IMPORTANT REMINDERS**

### ***CME REQUIREMENTS FOR D.O. AND P.A. LICENSEES***

CME requirements for Osteopathic Physicians, control+click [CME Requirements NV Osteopathic Physician](#)

CME requirements for Physician Assistants, control+click [CME Requirements NV Physician Assistants](#)

**NOTE:** Effective January 1, 2024, Osteopathic Physicians and Physician Assistants who provide or supervise emergency medical services in a hospital or primary care are required to complete CME consisting of two (2) credit hours in the stigma, discrimination and unrecognized bias toward persons who have acquired or at high risk of acquiring human immunodeficiency virus. This is a ONE TIME CME requirement and must be completed within two (2) years after beginning to provide such services. (“Primary care” means the practice of family medicine, pediatrics, internal medicine, obstetrics and gynecology and midwifery.)

### ***CME AUDIT PROCESS***

The Continuing Medical Education (CME) Audit Policy has been revised. See below.

- 1) CME audits will remain random, with the goal of all licensees being audited at least once every five (5) years, possibly more depending on the random choice;
- 2) CME fines are NO longer charged for those with deficient CME credits;
- 3) Audited licensees must prove they took all required CMEs for the previous year to renew their license; and,
- 4) If proof is not provided after receiving a final notification letter for renewal, a licensee’s license will automatically expire pursuant to the provisions of NRS 633.481 and NAC 633.257(1).

See updated approved CME Audit policy, control+click [Approved Revised Policy Continuing Medical Education Audits October 2021](#)

**TO ALL LICENSEES:** Remember to provide to the Board either your residence address or regularly checked P.O. Box number as well as your current email address to ensure receiving important information from the Board. BUSINESS, PRACTICE OR LICENSING CREDENTIALLING OFFICE ADDRESSES ARE NOT TO BE USED as they are not reliable destinations to receive or manage mail.

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## **SUPERVISION OF PHYSICIAN ASSISTANTS**

**NOTE:** ALL physician assistants MUST be supervised IN PERSON for the first 30 days of working with every Doctor of Osteopathic Medicine with whom they have a cooperating agreement. The statute, NRS 633.469(3), states: “A supervising osteopathic physician shall provide supervision to his or her physician assistant in person at all times during the first 30 days that the supervising osteopathic physician supervises the physician assistant. The provisions of this subsection do not apply to a federally qualified health center.” Additionally, Regulation NAC 633.289(3)(a) states: “Except as otherwise provided in NRS 633.469, a supervising physician shall provide supervision in person at least once each month to the physician assistant.”

###

## **VETERAN SERVICES**

The information below is also available on the Board’s web site under “Veterans Services.”

### **Understanding Presumptive Conditions:**

Control+click: [Presumptive Conditions - Veterans Services](#)

## Types of Presumptive Conditions and Resources:

Control+click: [Types of Presumptive Conditions](#)

## Substance Use Disorders and Addiction Education to Meet New DEA Requirements

On December 29, 2022, the Consolidated Appropriations Act of 2023 enacted a new one-time requirement which **went into effect as of June 27, 2023** for any Drug Enforcement Administration (DEA)-registered practitioner (except for veterinarians) to complete eight hours of training “on the treatment and management of patients with opioid or other substance use disorders.”

Many U.S. states already require physicians and other medical professionals to complete CME hours on safer prescribing of opioids. This new requirement asks physicians to have additional education on the treatment and management of patients with opioid or other substance use disorders.

If you have not met this specific eight-hour training requirement yet, the deadline to do so is the date of a practitioner’s next scheduled DEA registration submission.

## Strategies for Prescribing Opioids for the Management of Pain

At its April 2024 meeting, the Federation of State Medical Boards (FSMB) House of Delegates adopted a policy regarding strategies for prescribing opioids for the management of pain. The strategies and recommendations in the policy are intended as a helpful resource to state medical and osteopathic boards in assessing clinicians’ management of pain in their patients and whether opioids are or were used in a medically appropriate way. The guidance contained in the policy is not meant to establish a standard of care, but rather to encourage a responsible, patient-centered and compassionate approach to caring for patients with pain.

It should be emphasized that it is the responsibility of the clinician to stay current as research and best practices continue to evolve. Control+click: <https://www.fsmb.org/siteassets/advocacy/policies/strategies-for-prescribing-opioids-for-the-management-of-pain.pdf> to view the policy.

### OCCUPATIONAL RESOURCES

#### Nevada Osteopathic Medical Association (NOMA)

2245 Springdale Court, Reno, NV 89523

(855) 888-NOMA

[www.nevadaosteopathic.org](http://www.nevadaosteopathic.org)

#### Federation of State Medical Boards (FSMB)

[www.fsmb.org](http://www.fsmb.org)

#### Opioid and Pain Management Resource Web Page

<http://www.fsmb.org/opioids/>

#### American Osteopathic Association

<https://www.osteopathic.org/Pages/default.aspx>

#### DO YOU HAVE NEWSLETTER TOPIC SUGGESTIONS?

Please email Frank DiMaggio at:

[fdimaggio@bom.nv.gov](mailto:fdimaggio@bom.nv.gov)

**PLEASE NOTE:** The contents of this newsletter constitute official notice from the Board to its licensees. All licensees are responsible to read and understand the contents of this newsletter.

# NEVADA OSTEOPATHIC BOARD Licensee Instruction Guide -



Nevada State  
Board of Osteopathic Medicine

## Licensee Portal

[Sign In](#)

[Forgot Password](#)

New to this site? [Activate now](#)





## Getting Started Access & Logging In

This quick start guide shows how to quickly gain access and start using the Board's new licensing system (Thentia Cloud).

To access the Thentia Cloud Platform, a user needs internet access, a web browser and login credentials. \*Please use Chrome, Edge, or Firefox as your browser. DO NOT use Internet Explorer.

Users can access Thentia Cloud from their desktop/laptop or tablet device.

### **Licensees may:**

- **Renew licenses**
- **Update personal & professional information, including addresses, telephone numbers, and email address)**
- **Submit a Name Change**
- **Upload continuing medical education certificates, and more!**

# Step 1: Select *Licensee Portal* under Online Services On the Licensee Services Tab

## Online Services

Use the Application Portal to apply for a new license or to check the status of your application. Use the Licensee Portal to renew your license or change your address.

[Application Portal](#)

[Licensee Portal](#)



The screenshot shows the login interface for the Nevada State Board of Osteopathic Medicine. On the left is the official seal of the state of Nevada, featuring a landscape with a mountain, a river, and a building, surrounded by the text 'THE GREAT SEAL OF THE STATE OF NEVADA' and 'CALL FOR OUR COUNTRY'. To the right of the seal is the text 'Nevada State Board of Osteopathic Medicine'. The main content area is titled 'Licensee Portal' and contains a login form with two input fields: 'Email or License Number' and 'Password'. Below the fields are two buttons: 'Sign In' (highlighted in blue) and 'Forgot Password'. At the bottom of the form is a link: 'New to this site? [Activate now](#)'.

## Step 2: Create a New User Account



Nevada State  
Board of Osteopathic Medicine

**Licensee Portal**

[Sign In](#) [Forgot Password](#)

[New to this site? \*\*Activate now\*\*](#)

**Click – New to this site? Activate Now**

**\*Note: Please use email address that is on file with the Board.**



# Step 3: Check your Email



Nevada State  
Board of Osteopathic Medicine

## Check your e-mail!

We've sent you an e-mail to activate your account. Have a look and follow the instructions to access to your account.

## Didn't receive the e-mail?

Please check your junk/spam inbox and add [noreply@thentia.com](mailto:noreply@thentia.com) and [osteobom.nv.gov](mailto:osteobom.nv.gov) to your safe senders e-mail list.

[Return to login](#)

- A system generated password has been sent to your email address.
- Click Return to login

# Step 4: Get Temporary Password

Copy temporary password from your email

**To** nvdotest1  
**From** noreply@thentiacloud.com  
**Sending IP** 168.245.113.94  
**Received** 2023-09-20 11:42:21

 Delete

[HTML](#) [JSON](#) [RAW](#) [LINKS](#) [SMTP\\_LOG](#) [ATTACHMENTS](#)

## Thentia Cloud - Account Created

You have created an account on a Thentia Cloud Portal using this e-mail address and the system has generated a temporary password for you. When prompted online, enter the following password to complete your login:

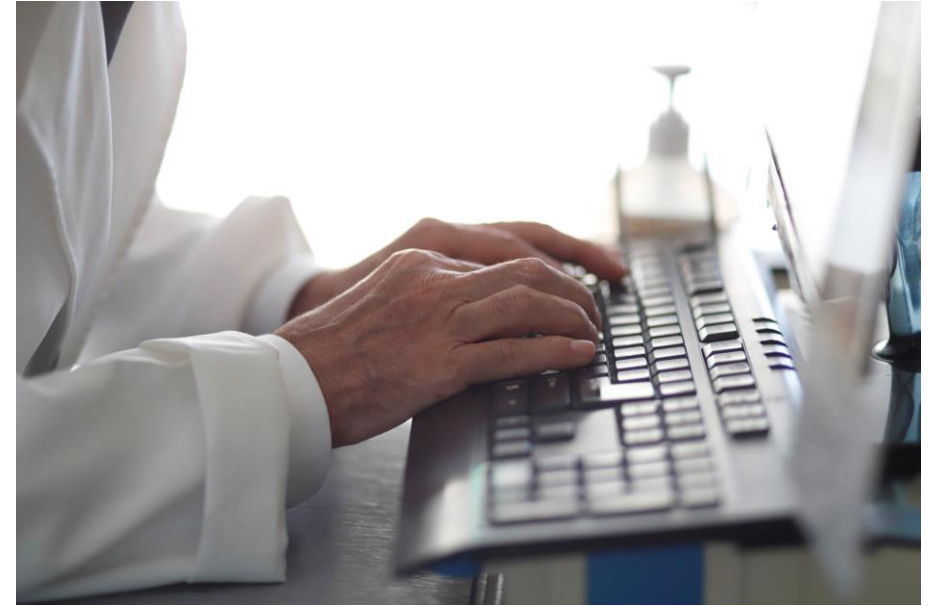
**zddtrukmeor**

It is important that you change your password now to maintain the security of your account. You can accomplish this by logging in to the system. You will be prompted to create a new password upon login.

Thentia Cloud  
<https://support.thentia.com/>

# Step 5: Enter Email & Temporary Password

- Return to the Applicant Portal.
- Enter your email and temporary password.
- Click Sign In



Nevada State  
Board of Osteopathic Medicine

## Licensee Portal

**Sign In**

Forgot Password

New to this site? [Activate now](#)

# Step 6: Account Authentication



- **Select three security questions.**
- **Create three answers.**
- **Click Submit**

## Two-Stage Authentication: Security Questions

To help protect the privacy of your account, please select three questions below and provide their corresponding answers.

Security question 1 \*

Select...

Answer \*

Security question 2 \*

Select...

Answer \*

Security question 3 \*

Select...

Answer \*

Submit



# Step 7: Create New Password

- Enter new password
- Confirm password
- Click Submit

## Password Reset

To help protect the privacy of your account, please provide a new password and confirm it below. Your new password must be at least 8 characters, contain a minimum of one upper case letter, one number, and one special character. Your new password must not contain your first name, last name, address, city, province, country, postal code, birth date, or commonly used words like "password".

Password strength:

Weak

New password \*

Confirm password \*

Submit

# Step 8: Enter Licensee Portal



VERIFY & UPDATE  
LICENSEE  
INFORMATION.



RENEW YOUR LICENSE



UPLOAD CONTINUING  
MEDICAL EDUCATION  
CERTIFICATES.



PRINT LICENSE CARD.



REQUEST NAME  
CHANGES.

**Contact the Board office for assistance.**

Nevada State Board of Osteopathic Medicine

2275 Corporate Circle, Suite 210

Henderson, NV 89074

(702) 732-2147

[osteo@bom.nv.gov](mailto:osteo@bom.nv.gov)

